

BOOKING FORM

Please complete & sign Booking Form and send to the park. Signing the booking form confirms your acceptance of the Conditions of Booking. For assistance, or any booking enquiries, please contact the park River Valley Country Park **Tel: 01736 763398**

Name of Hirer(s)

Address

.....Postcode

Telephone Email

TOURING CARAVAN <input type="checkbox"/> TENT <input type="checkbox"/> MOTORHOME <input type="checkbox"/>	
Pitch reference (if known)	
I wish to reserve a pitch for <input type="checkbox"/> night(s) from date commencing	
LOW & MID SEASON HIRE CHARGE (2 Persons, Pitch, Electric & Awning) £	
HIGH SEASON HIRE CHARGE (4 Persons, Pitch, Electric & Awning) £	
EXTRA PERSON CHARGE (over 3 years) . . . Low & Mid Season only £	
OPTIONAL EXTRAS	Per Night
PUP TENT (under 16's only)	£2.00
GAZEBO	£2.00
PETS (per pet)	£2.00
HIRE CHARGE + EXTRA PERSON + EXTRAS £	
INSURANCE	Per Night
(If required, this must be paid with holiday deposit)	£1.00
HIRE CHARGE + ALL EXTRAS + INSURANCE £	
DEPOSIT	Per Pitch
(If staying for 2 nights or less, payment is required in full)	£25.00
DEPOSIT + INSURANCE TO PAY NOW £	
BALANCE OUTSTANDING £	

TO BE COMPLETED BY ALL PARTIES		
Party consists of <input type="checkbox"/> people: Name 1 2 3 4	Age (under 18's only) <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	If arrival after 5pm, please state anticipated Time <p>(See condition 1 & 2 of the Conditions of Booking)</p> Number of Vehicles..... Car Registration Number(s)..... Which papers do you read?
Are you a previous customer? <input type="checkbox"/> Yes <input type="checkbox"/> No If so, which park did you stay at?		Were you recommended? <input type="checkbox"/> Yes <input type="checkbox"/> No If so, who by?..... We saw your advert in

PAYMENT DETAILS	
Payment made by:	<input type="checkbox"/> Postal Order <input type="checkbox"/> Cash <input type="checkbox"/> Cheque <input type="checkbox"/> Credit Card <input type="checkbox"/> Debit Card
Please debit £_____ from my:	<input type="checkbox"/> Mastercard <input type="checkbox"/> Visa <input type="checkbox"/> Access <input type="checkbox"/> Maestro <input type="checkbox"/> Delta
Card Number <input type="text"/>	Issue No <input type="text"/>
Valid From <input type="text"/>	Expiry Date <input type="text"/> Security code <input type="text"/> Credit Card auto deduct balance <input type="checkbox"/> Yes <input type="checkbox"/> No

Cheques & Postal Orders should be made payable to River Valley Country Park.
 I have read and accepted on behalf of my party (as listed), the **Conditions of Booking** on the reverse and the Tariff scale.
 I confirm that I will forward the balance of the account rendered forty two (42) clear days (6 weeks) before the commencement of my holiday.

SIGNED..... DATED.....

TOURING CARAVAN STORAGE 01.10.2009 - 26.03.2010 - £150 *SEASONAL PITCH 27.03.2010 - 24.09.2010 - £850
 (Storage is available from 01.10.2009 - 26.03.2010 at a cost of £150, for anyone wishing to take up a seasonal pitch at the start of the season, please contact park for pitch availability)

TOURING AND CAMPING AT RIVER VALLEY



Tranquil 18 acre partly wooded park, situated in one of the most picturesque valley's in Cornwall





River Valley Country Park is tranquillity at its best, with 18 acres of green countryside to forget the hassle of modern living. The partly wooded park near St Michael's Mount, is situated in one of the most picturesque valleys in Cornwall, being just a few miles from both the North & South Coast and their Sandy beaches.

The location along the bank of our clear shallow stream invites you to relax whilst you take in the wonderful countryside atmosphere, which includes the spectacular cliffs, granite moorland, flower filled lanes, wooded valley's and incredible wildlife. The park had been awarded a David Bellamy Silver Award, a great reflection on the ethos of the park.

The park offers spacious individual well kept pitches provided with electrical hook-ups if required for Touring Caravans, Motorhomes & Tents.

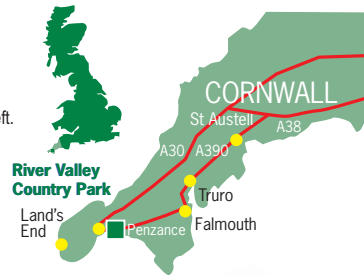
Should you need it, the park has a small shop, launderette. Shower & toilet facilities, including hair dryer and shaver points, as well as an ice pack service, washing up facilities and a chemical disposal point.

Whether you are attracted by the peace & quiet, the nearby coastline of this land of legend or the bustling fishing harbours, you will want to return time and time again for stress free holidays throughout the year.

Seasonal pitches are also available, please contact the park for up to date prices and availability

HOW TO GET TO RIVER VALLEY COUNTRY PARK

From the A30 at St Michael's Mount Roundabout, take the A394 signposted to Helston. At the next roundabout turn left onto the B3280 signposted to Relubbus. Travel for approximately 3 miles, then just over a small bridge, River Valley Country Park is on the left.



www.surfbayholidays.co.uk 01736 763398

TOURING & CAMPING TARIFF

			Pitch
Low/Mid Season	Mar 27 – July 23 Sept 1 – Oct 23 (Close)	2 Persons, Pitch, Electric & Awning Extra Person (up to 2)	13.00 2.00
High Season	July 24 – Aug 31	4 Persons, Pitch Electric & Awning	30.00
*Seasonal pitches are available, please see details over.			
Touring & Caravan pitches closed from Oct 24		OPTIONAL EXTRAS ARE AVAILABLE (See Booking Form)	

10% DISCOUNT ON PITCHES DURING LOW & MID SEASON FOR 14 NIGHTS OR MORE

CONDITIONS OF BOOKING

- 'CHECK IN' time for Touring/Motorhome (Electric) or Camping (non Electric) Pitches is from 12.00 noon on the day of arrival. Arrivals after dusk will not be admitted. It is requested that you vacate your pitch by 11.00am on the day of departure.
- Time extensions to short breaks or week long holidays may be possible depending on the time of year. Prior arrangement with the park managers is required.
- Both parties (hirer & park) shall be released from their respective obligations in the event of a National Emergency, War, and Prohibitive Government Regulations or if any other cause beyond the reasonable control of the parties or either of them renders the performance of the Agreement impossible.
- Please notify the park if your time of arrival is anticipated to be after 5pm. Please be aware that in most cases the park is also the park managers home and your consideration & co-operation is appreciated. All late arrivals should show consideration to others.
- A £25.00 deposit per pitch for Touring Caravans, Motorhomes or Camping, must be paid with a written confirmation of booking (Booking Form). The balance of the holiday must be forwarded forty two (42) clear days (6 weeks) before commencement of holiday. Payment should be made by credit card, cheque or postal order. Please do not send cash unless in a registered envelope.
- Cancellations must be notified to us in writing, by recorded delivery. If the cancellation occurs after the balance of your account has been paid, or is due to be paid (i.e. within 6 weeks of the holiday commencement date), there can be no refund. WE THEREFORE STRONGLY RECOMMEND that you take out our Cancellation Insurance Plan (see below). We reserve the right to re-let your pitch if the balance is not received in the specified time. Notification of our intention to re-let your pitch will be sent to the address on the booking form, and your deposit will be forfeited. If we are unable to re-let the pitch then we reserve the right to receive the balance from you.
- The management are relieved of all liability should the pitch not be made available due to circumstances beyond their control. The deposits and all other payments will be refunded in full.
- Whilst every effort is made to reserve the pitch requested, we reserve the right to change if necessary.
- Group/Party - The organiser or leader of a group or party booking is responsible for providing the party details. Should you arrive at your pitch without notifying us of the required details we shall reserve the right not to hand over the pitch to you. You may be asked for a security deposit at time of take-over.
- Single-sex group bookings - The park is primarily geared for family holidays. Single sex groups (i.e. those consisting of more than 2 adults of the same sex) should make contact with the park before making a booking. You may be asked for a security deposit at time of take-over.
- Under 18's will be accepted at the parks discretion
- Touring and Camping pitches are subject to a maximum number of FOUR persons per pitch.
- No liability will attach to us in respect of any loss or damage to anything brought onto the park at your request or for persons coming onto the park at your request.
- You will be responsible for all loss of or damage to property at the park or brought onto the park, and for any injury to persons, animals and things caused by or in consequence of any act or omission on your part, your agent or your servants and you shall keep us indemnified in respect of any loss, damage or injury.
- If you have an accident at the park involving equipment supplied, or the grounds you MUST inform the park management immediately where practical, but no later than your day of departure. If you do not inform the park before you leave, our ability to investigate could be seriously hampered. Therefore, unless there is a valid reason for the delay in informing the park of the accident, we will not deal with it.
- Please adhere to the parks speed limit and any 'one way' traffic systems in place.
- The management reserve the right to terminate the hirer without notice if: The Hirer or a member of his/her party causes nuisance or danger to other guests on the park by their actions and does not refrain from doing so when asked.

Cancellation Insurance Plan

- We cannot emphasise too strongly the wisdom of taking up this insurance. Please note that no refunds of any kind, for whatever reason, can be entertained for those who do not choose to take advantage of these insurance arrangements.
- This is priced at £1.00 per night for touring, motor home, and camping pitches. You will not be required to pay the balance or, if already paid, will have it refunded, if you are forced to cancel due to circumstances such as; Redundancy • Jury Service • Accident • Injury • Illness • Death
- Please give as much notice as possible, and provide the appropriate authoritative document to support your reason for cancellation i.e. Doctors note, Death certificate, Redundancy notice under the Employment Protection (Consolidation) Act 1978, or Jurors letter.
- All other cancellations are subject to section 6 of Conditions of Booking.
- The decision of Surf Bay Leisure on all claims will be final.

Period before scheduled arrival date within which written cancellation notification is received	Refund as a % of total costs (excluding insurance premium and deposit which are non-refundable)
More than 42 days	100%
36-42 days	50%
29-35 days	40%
22-28 days	30%
15-21 days	20%
14 days or under	Nil